

CABINET MEMBER FOR COMMUNITY COHESION

**Venue: Town Hall, Moorgate
Street, Rotherham.**

Date: Monday, 19 February 2007

Time: 8.30 a.m.

A G E N D A

1. To determine if the following matters are to be considered under the categories suggested in accordance with the Local Government Act 1972.
2. To determine any item which the Chairman is of the opinion should be considered as a matter of urgency.
3. Apologies for Absence.
4. Declarations of Interest.

For Decision/Approval:-

5. Minutes of the meeting held on 22nd January, 2007 (herewith). (Pages 1 - 7)

For Information:-

6. Safer Neighbourhood Team Improvement Plan – Development of Neighbourhood Action Groups (report herewith) (Pages 8 - 25)
7. Annual Plan for the Group (herewith) (Page 26)
8. Exclusion of the Press and Public.
The following items are likely to be considered in the absence of the press and public as being exempt under Paragraph 3 of Part 1 of Schedule 12A to the Local Government Act 1972 (information relates to financial or business affairs).

For Decision/Approval:-

9. ICIB contribution to Citizens Advice Bureau (report herewith) (Pages 27 - 28)
10. Infrastructure and Corporate Initiatives Fund (ICIB) - Funding of Community Legal Advice Services (report herewith) (Pages 29 - 31)
11. Date and Time of Next Meeting - 26th March, 2007 at 8.30 a.m.

CABINET MEMBER FOR COMMUNITY COHESION
Monday, 22nd January, 2007

Present:- Councillor Hussain (in the Chair); Councillors Ali and Burton.

97. DECLARATIONS OF INTEREST

There were no Declarations of Interest made.

98. MINUTES OF THE MEETING HELD ON 18TH DECEMBER, 2006

Resolved:- That the minutes of the meeting held on 18th December, 2006 be approved as a correct record for signature by the Chairman.

99. MATTERS ARISING

Minute No. 89 – Network of Parish Councils

This event was confirmed for Saturday, 27th January, 2007.

Minute No. 95 – Colin Bulger

Members present, and in particular Councillor Akhtar, again offered their congratulations to Colin Bulger and thanked him for his hard work and support in Rotherham.

100. VISIT TO MEET HIS EXCELLENCY GENERAL PERVEZ MUSHARRAT, PRESIDENT OF THE ISLAMIC REPUBLIC OF PAKISTAN

Councillor Akhtar, Vice-Chairman of the Democratic Renewal Scrutiny Panel, gave a report on his visit to Grosvenor House, Park Lane, London to meet His Excellency General Pervez Musharrat, President of the Islamic Republic of Pakistan, at the invitation of Dr. Maleeha Lodhi, High Commissioner for Pakistan on Friday, 29th September, 2006.

Members of Parliament, Councillors and Community Leaders were invited from all over the country and were thanked by the President for their support, especially with the Kashmiri earthquake.

The visit provided the opportunity to meet other Councillors, especially those with responsibility for cohesion. A number of discussions took place and various issues were raised such as innovative engagement with young people, disenfranchise by young people, employment opportunities, links and partnership working with the local mosques and foreign policy issues for young people visiting family in Pakistan.

The Cabinet Member and Advisers welcomed this report, but expressed some concern at the generic problem of safety for young people during

visits to their homeland and whether the young people from local communities in Rotherham were properly represented and how this could be challenged.

Attention was drawn, however, to a conference held recently arranged by Children and Young People's Services which was well attended.

Resolved:- That Councillor Akhtar be thanked for his informative report and the contents be noted.

101. SERVICE LEVEL AGREEMENT - VOLUNTARY ACTION ROTHERHAM

Consideration was given to a report presented by Colin Bulger, Director of Policy and Partnerships, which detailed the Service Level Agreement between the Council and Voluntary Action Rotherham as a result of negotiations for 2006/07.

The Service Level Agreement started the process by which the Council's agreement with Voluntary Action Rotherham moved from being output to outcome focused. This process would gather pace for next years Service Level Agreement for which negotiations would begin shortly.

The Service Level Agreement was broken down into seven Service Elements with a number of Key Tasks assigned to each Service Element. Targets were assigned to each Key Task. These would be subject to a separate report to this panel in April, 2007.

Specific reference was made to the extra support for R.E.M.A., the move by Voluntary Action Rotherham to improve governance and the need for succession planning to be in place.

A discussion ensued on the increased capacity of Voluntary Action Rotherham, their management of the Yorkshire Forward grant fund of £4.1 million and exit strategies, core funding by the Council and the need for further work on issues like the Community Empowerment Network and Voluntary Sector Strategy.

Janet Wheatley and Keith Dobson, Senior Management representatives from Voluntary Action Rotherham, joined the meeting at this point and gave a presentation on the Service Level Agreement.

The presentation drew specific attention to:-

- Outcomes.
- Increase knowledge of Voluntary Action Rotherham and other infrastructure services.
- Effective use of resources/shared good practice/expertise/equipment.
- Representation and participation – support to diverse and inclusive sector.

- Voluntary and community organisations benefit from an effective and sustainable local infrastructure organisation.
- Progress against the South Yorkshire Investment Plan for revenue and capital funding.
- Future work.
- Current issues for the sector.

A question/answer session ensued and the following issues were raised/clarified:-

- Role of S.Y.F.A.B. and R.E.M.A. and the areas of work they carried out.
- Capacity and supportive role of R.E.M.A. to other smaller organisations.
- Future funding of Voluntary Training Links Service.
- Performance Management Framework and monitoring by the Council.
- VAR Annual Survey and Needs Analysis – Progress Update by July, 2007.
- Management of sub-contracts for BME and women.
- Finalisation of exit strategies.
- Demand for service for adult social care and how this would affect the voluntary and community sector.
- Impact of the Local Government White Paper.
- Clarification of the roles and responsibilities of REMA and its capacity.
- Improving satisfaction levels for VAR and the comparison with SYFAB and REMA.
- VAR's succession planning and reliance for leadership from its Chief Executive.
- Role of the Community Empowerment Network and satisfaction of service delivery.
- Election, selection, accountability and representation on NOP and Voice and Influence.
- Working partnerships between VAR and best practice to listen and learn.

Resolved:- (1) That representatives from Voluntary Action Rotherham be thanked for their presentation.

(2) That the content of the Service Level Agreement be noted.

(2) That the Service Level Agreement be approved.

(3) That regular updates on delivery against set outcomes and outputs as described in the Service Level Agreement be received.

102. EQUALITY MARK CERTIFICATE

Consideration was given to the report presented by Zafar Saleem,

Equalities and Diversity Manager, which informed Members that the Council would be awarded the Equality Mark Certificate at a celebration event organised by the Improvement and Development Agency on 8th February, 2007 and to nominate a representative to attend.

Resolved:- (1) That the forthcoming award of the Equality Mark Certificate recognising the Council's successful achievement of the Equality Standard Level 3 external validation be welcomed.

(2) That Councillor Burton be nominated to collect the award on behalf of the Council at the celebration event on the 8th February, 2007 with an officer from the Equalities and Diversity Unit.

103. A STATISTICAL ANALYSIS OF ROTHERHAM'S GYPSY AND TRAVELLER COMMUNITY

Consideration was given to the report presented by Andrew Towerton, Policy and Research Manager, which detailed the wider approach adopted by the Research and Policy Team to help develop a greater understand of the needs and priorities of the many communities in Rotherham based on the community of interest groups identified in the Neighbourhood Renewal Strategy.

The approach underpinning the development had been identified as best practice by the Audit Committee and the profiles have been used extensively to highlight needs and priorities, inform and shape service and policy development and implementation.

The detailed analysis drew specific attention to:-

- Defining gypsies and travellers.
- The national context.
- Historical context.
- The national picture.
- Discrimination.
- Demographic, health, household, employment, education, and crime characteristics.
- Local context.
- Demographic, ethnicity, religious, family and living, household, economic and education characteristics.
- What the consultation told us.

Resolved:- (1) That the contents of the report be noted.

(2) That the findings should be taken into account by Directorates in developing policies and services.

(3) That the dissemination of the key findings be distributed to Directorates and interested partner agencies.

104. NRF EMPLOYMENT 'A' PROJECT PROPOSAL

Consideration was given to a report presented by Ian Squires, Regeneration Funding Manger, which detailed the NRF Employment Strand "A" Delivery Plan and the delivery partner for one element being left to be confirmed at a later stage by the Accountable Body.

Rotherham Chamber of Commerce, as lead delivery partner for this delivery plan, had now submitted a more detailed proposal for this element. The project complemented the activity within the Employment Strand "A" Delivery Plan and also had a strong strategic link to activity already commissioned to date. The project total cost was £30,000, which was split equally between 2006/07 and 2007/08.

Resolved:- That the project proposal and the variation to the existing NRF contract with Rotherham Chamber be approved.

105. PUBLIC HEALTH ACTION PLAN

Consideration was given to a report presented by Stephen Turnbull, Head of Public Health, which provided an update on the Public Health Strategy for Rotherham, produced jointly by the Council and Rotherham PCT.

The Public Health Strategy had been endorsed by all the major partnerships and agencies including the Cabinet. The Strategy had now been printed and circulated would commence shortly.

Resolved:- (1) That the publication of the Public Health Strategy for Rotherham be noted.

(2) That quarterly updates be received on progress on implementing the elements of the Public Health Strategy for Rotherham relating to community cohesion.

106. ADVICE SERVICES REVIEW

Zafar Saleem, Equalities and Diversities Manager, gave a verbal update on the progress of the Advice Services Review. The Corporate Management Team had agreed in principle to the proposals recommended.

Consideration was now to be given to the client function and the possible implications of implementing the proposals should they be agreed by the Cabinet.

Resolved:- That the information be noted.

(2) That a meeting take place with the Cabinet Member for Community Cohesion to examine the proposals in detail within the next two weeks.

107. RESPONSE TO COMMISSION ON INTEGRATION AND COHESION CONSULTATION "YOUR CHANCE TO TELL US WHAT YOU THINK"

Consideration was given to the report presented by Zafar Saleem, Equalities and Diversity Manager, which set out the proposed Council response to the Commission on Integration and Cohesion Consultation, which had been formulated by a sub-group of the Corporate Equality and Diversity Strategy Group.

The response asked for practical measures to take forward to improve cohesion and reduce tensions in local communities. The Commission supplied the form for submission and the various questions listed were answered. In addition, various case studies backing up the answers were enclosed.

Councillor Hussain, Cabinet Member for Community Cohesion, asked for a briefing on the responses prior to his meeting with the Commission on the 2nd February, 2007.

Resolved:- That the proposed response be noted.

108. COMMUNITY STRATEGY PROGRESS, LOCAL STRATEGIC PARTNERSHIP ASSESSMENT AND LOCAL AREA AGREEMENT SIX MONTH REVIEW

Consideration was given to the report presented by Vince Roberts, Partnership Manager, which informed Members of progress against the Community Strategy and the key messages and issues emerging out of the 2005/06 Rotherham Partnership Assessment and the Local Area Agreement six month review report.

Specific reference was made to three key areas, which would be addressed as part of the next performance update and related to crime, rural indicators and the enabling of older people to live at home.

Feedback received from Government Office was very positive, both in terms of the performance against the targets and the effectiveness of Rotherham's performance monitoring framework.

Members were very pleased with the reported progress and suggested that some of the information be included as part of the performance management of community cohesion, which was reported by the Cabinet Member to the Democratic Renewal and Sustainable Communities Scrutiny Panels on a six month basis.

Resolved:- That the progress made against the Community Strategy and Local Area Agreement targets be noted.

109. ANNUAL PLAN FOR THE GROUP

7F

CABINET MEMBER FOR COMMUNITY COHESION - 22/01/07

Resolved:- That it be noted that no amendments or additions had been made to the Annual Plan for the Group.

110. DATE AND TIME OF NEXT MEETING - 19TH FEBRUARY, 2007 AT 8.30 A.M.

Resolved:- That the next meeting of the Cabinet Member for Community Cohesion take place on Monday, 19th February, 2007 at 8.30 a.m.

ROTHERHAM BOROUGH COUNCIL – REPORT TO MEMBERS
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1.	Meeting:	Cabinet Member for Community Cohesion
2.	Date:	19th February 2007
3.	Title:	Safer Neighbourhood Team improvement plan – Development of Neighbourhood Action Groups
4.	Directorate:	Neighbourhoods & Adult Services

5. Summary:

This report covers the latest developments of the Neighbourhood Action Groups, which have been built on the work done by the Safer Rotherham Partnership to develop Area Assembly level problem solving partnerships, which respond to local community safety concerns.

The report describes how the Community Influence Cycle principles were applied to identify the crime and disorder priorities for each Area Assembly (SNT). This in turn feeds into the Borough wide Joint Strategic Assessment.

The report also presents in Appendix Three the latest Safer Neighbourhood Improvement Plan that ensures strategic development and operational delivery of the Safer Neighbourhood framework.

6. RECOMMENDATIONS**THAT CABINET MEMBER:**

- **NOTES THAT POSITIVE STEPS HAVE BEEN TAKEN TO DEVELOP THE SAFER NEIGHBOURHOOD TEAMS IMPROVEMENT PLAN**
- **NOTES THE PRINCIPLES OF PRIORITY SETTING FOR THE SAFER NEIGHBOUROOD TEAMS**

7. Proposals and Details

7.1

Each of the seven Safer Neighbourhood Teams (SNT's) has a Neighbourhood Action Group (NAG). The objective of the NAG is to address priorities by adopting a multi-agency approach. The existing priorities of the NAG's can be seen in Appendix One.

An event held to review the SNT's and NAG's at Silverwood Miners Welfare in July 2006 highlighted a number of issues. In terms of the NAG's priorities, the event concluded that:

- They are based on historical information and not reflective of present concerns (Appendix One.)
- There are too many priorities
- They are insufficiently focused on geographic hotspots.

A number of other local and national documents, as well as at the Silverwood event, highlight the importance of focusing on geographic hotspots.

Rotherham MBC's Local Area Agreement, Community Strategy and Neighbourhood Renewal Strategy all highlight the importance of reducing crime and anti social behaviour, particularly in the communities of most deprivation, and taking targeted action to achieve this. Furthermore, at meetings held in July 2006 to consider the draft Area Plans, members emphasised the importance of providing more information, especially in relation to hotspots.

The best practice guidance from CENTREX (the police centre of excellence) states that:

Neighbourhood policing requires the development of public priorities on a geographic basis. This includes identifying locations of greatest need and the problems within them.

CENTREX recommend the identification of up to three priority locations in the form of vulnerable neighbourhoods and producing SMART based problem solving plans so we – including the community - can evaluate the impact of the NAG's intervention.

7.2

On the 5th December 2006 an event for Safer Neighbourhoods to identify priorities to be delivered by the Neighbourhood Action Groups took place. Approximately 100 delegates attended the event, which included M3/M2 managers from a number of programme areas, partner agencies such as the police and primary care trust and a large representation of elected members.

Seven working groups based on the Neighbourhood Action Group membership, were brought together. These groups were facilitated by the Area Partnership Managers and detailed discussion from all partners, supported by intelligence and

data from the Community Information Unit allowed three geographical priority areas to be identified. These areas would be the focus of problem solving for the next six months and would be broken down into long term and short term projects.

Appendix two gives a summary of the three priority areas. In some cases groups were able to develop the discussion further to target the specific issues within those areas and begin to suggest some possible actions.

Throughout December 06 work has taken place with Area Partnership Managers and Safer Neighbourhood Inspectors to work on priority areas with support from the Community Information Unit and the Councils Community Safety Unit. A problem solving template was designed using the **SARA model** to capture all information for each NAG which will contribute to driving the decision makers through a co-ordinated course of action.

Scan
Analyse
Respond
Action

The event also captured gaps in service delivery and these have been incorporated in to the Safer Neighbourhood Teams Improvement Plan – Appendix 3.

7.3

In January 2007 the Neighbourhood Action Groups have met to ensure that the priorities are correct and the template is supported by data from the Community Information Unit. The Area Partnership Managers will be briefed on their role and the following has been included in the Neighbourhood Action Group Agendas:

- Confirmation of the Geographic areas to be prioritised, and how they relate to the Joint Strategic Assessment.
- Problem Solving Training (to be delivered by the SNA inspectors and Community Safety Unit.)
- Presentation of a problem solving template with SMART targets and ownership.

8. Finance

Majority of funding for actions will be covered by existing budgets. The partnership approach will see a co-ordinated way of using funding and will avoid duplication. The Joint Action Group has a pot of approximately £90,000 some of which has been allocated to the NAG's to deliver projects against SRP priorities.

9. Risks and Uncertainties

The Partnership approach to problem solving may be at risk if key players are not trained and take on this new way of working. The vulnerable index localities identified through the Joint Strategic Assessment is directing resources to areas that are worst effected neighbourhoods for breakdown, tension and fragmentation. This

may cause some issues with partners and elected members in that they have to communicate this to all residents of Rotherham.

10. Policy and Performance Agenda Implications

The issues in this report support the development of Safer Neighbourhood Teams. It delivers the first stages of Neighbourhood Management and Neighbourhood Policing as an ACPO led and Office of the Deputy Prime Minister programme to achieve confident and secure neighbourhoods.

The Safer Neighbourhood structure will help deliver Rotherham's Community Safety Strategy 2005 – 08 and the Anti-Social Behaviour Strategy and will strengthen RMBC's capacity to fulfil its statutory duty to prevent crime and disorder under Section 17 of the 1998 Crime and Disorder Act.

11. Background Papers and Consultation

ODPM 'Why Neighbourhoods Matter – 2005

Home Office 'Beating Crime' 2005

Rotherham Community Strategy – 2005

ODPM Sustainable Communities: People, Places and Prosperity – 2005

ODPM Vibrant Local Leadership – 2005

ODPM Citizen Engagement and Public Services : Why Neighbourhoods Matter – 2005

Corporate Community Involvement and Consultation Framework – 2006

Community Engagement Strategy – South Yorkshire Police Authority 2006

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Appendix One

Rotherham North	Rother South	Rother Valley South	Rother Valley West	Went North	Went South	Went Valley
				ASB	ASB	ASB
					Burglary	
Car Crime	Car Crime	Car Crime	Car Crime	Car Crime		Car Crime
Damage	Damage	Damage	Damage	Damage		Damage
Drugs	Drugs			Drugs	Drugs / Alcohol	Drugs / Alcohol
		Environment/ Fly Tipping				
Fear of crime	Fear of crime		Fear of crime			
				Motorbike Nuisance	Motorbike Nuisance	
N. Watch						
	Road Safety					
		Violent Crime				
			Youth diversion			

The above table shows the priorities that the Neighbourhood Action Groups have been working on. These priorities are historic and were derived from community planning that was done over two years ago.

SNT Improvement Plan
Programme Area Management Team

Area Assembly	Priorities
Wentworth North	<p><i>3 Identified priority areas</i></p> <ol style="list-style-type: none"> 1. A corridor from Swinton Civic Centre through Horsefair Park to the Fitzwilliam Estate (map attached) 2. Wath White Bear estate to the Montgomery Square and up round to the Trees Estate, creating a horseshoe area (map attached) 3. The area either side of Knollbeck Lane, Brampton through to the Masefield Road Flats in West Melton (Map attached) This would not extend down to Wath Road as there are not necessarily major issues there
Wentworth South	<p><i>3 Identified priority areas</i></p> <ol style="list-style-type: none"> 1. East Herringthorpe – linked with Chaucer Road 2. Chesterhill/The Vales 3. Ingshead/St. Marys/Oats Lane
Rotherham North	<p><i>3 Identified priority areas</i></p> <ol style="list-style-type: none"> 1. Greasborough 2. St Johns Green 3. Masborough
Rotherham South	<p><i>3 Identified priority areas</i></p> <ol style="list-style-type: none"> 1. Canklow -Issue identified for Canklow

	<p>Under-reporting linked to fear of reprisals and loss of community confidence.</p> <p>Suggested actions to improve the problems</p> <ul style="list-style-type: none"> • A more visible police presence, possibly following on from a re-launch. • Action to address environmental health (fly tipping) and housing issues (neighbour nuisance by forming partnerships with private landlords) <p>2. East Dene - Issue identified for East Dene</p> <ul style="list-style-type: none"> • Majority of problems in North. The Lanes are an issue by the design which leads to lots of dark 'nooks and crannies'. <p>Actions suggested</p> <ul style="list-style-type: none"> • Requires long term work with Young people aged 8-11 years, maybe through provision of youth shelters • Engaging people not in education, employment or Training <p>3. Eastwood</p> <ul style="list-style-type: none"> • Work with private landlords
Wentworth Valley	<p>3 Identified areas</p> <ol style="list-style-type: none"> 1. Little London & Model Village (Maltby) re absent landlords and environment 2. Flash Lane (Bramley)- youth engagement 3. Flanderwell- motor cycle nuisance
Rother Valley West	<p>3 Identified areas</p> <ol style="list-style-type: none"> 1. Brinsworth - Duncan Street/Ellis Street including Brinsworth Lane

	<p>2. Lodge Lane Recreation Ground and Surrounding Area</p> <p>3. Thurcroft</p>
<p>Rother Valley South</p>	<p>3 Identified Areas.</p> <p>1. Dinnington, Scarsdale and Leicester Road.</p> <p>Issues identified in Dinnington are:</p> <ul style="list-style-type: none"> • Stolen goods • violent crime • burglary • Youth nuisance • Domestic waste dumped in gardens. <p>Suggestions made to improve the problems are:</p> <ul style="list-style-type: none"> • HMR need to carry out a stock appraisal to decide long term action. • There needs to be a zero tolerance approach to policing on the streets. • Continual work with Private landlords through the forum (particularly around tenant management) <p>2. Anston, Woodland Drive and Narrow Lane</p> <p>Issues identified in Anston are around Youth Nuisance and it is suggested that there should be investment in diversionary activities for young people.</p> <p>3. Kiveton Park, Between the railway station and the Co-op, and around the Parish recreation ground.</p>

	<p>Issues identified within Kiveton Park</p> <ul style="list-style-type: none">• Youth nuisance• Parking• Under age drinking <p><i>Suggestions made to improve the problems are:</i></p> <ul style="list-style-type: none">• Promote existing Youth activity.• Could Rotherham Wardens be involved in Youth Activity?• Better Police presence between the station and the Co-op.• Keep pressure on off licences with regards to under age sales for alcohol.
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Safer Neighbourhood Teams Improvement Plan (Draft)

Jan-07

The Safer Neighbourhood Teams will deal with the issues that lead to crime and the fear of crime at a true neighbourhood level, working with community leaders to develop solutions that reflect the very local circumstances of the community.

There are four main elements in delivering Safer Neighbourhood Teams these are:

Access:

To policing or community safety services through a named point of contact.

Influence:

Over community safety priorities in their neighbourhood

Intervention:

Joint action with communities and partners to solve problems.

Answers:

Sustainable solutions to problems and feedback on results.

The following action plan will be used to deliver Safer Neighbourhood Teams against these four priorities.

Who are we?

Safer Neighbourhood Teams are a multi-agency team. The core teams consist of Police Officers, Police Community Support Officers, Neighbourhood Wardens and Neighbourhood Champions. There are seven Safer Neighbourhood Teams covering the borough of Rotherham and this is co-terminus with the Area Assembly Areas. The strategic direction and development of the teams comes from Neighbourhood Services within the Neighbourhood Programme Area and South Yorkshire Police it is co-ordinated and managed by the Safer Neighbourhood Team Manager and Chief Inspector for Safer Neighbourhood Teams. The teams perform the following roles for the communities in Rotherham.

Understanding Neighbourhoods –

Profiling and research is essential to understand the diverse communities within a given Neighbourhoods.

Engage Communities –

The teams will work collaboratively with local communities with the involvement of elected members to identify their safety concerns and decide solutions in partnership.

Agree neighbourhood priorities -

The teams will have processes for working with local communities to agree the top priorities for action.

Co-ordinate action with partners -

Through the Neighbourhood Action Groups build close ties with key responsible authorities

Intervene and enforce

Demonstrate visible control through measures such as anti-social behaviour orders and arrests.

Communicate and Publicise success

Telling people what we are doing and publicise success increases confidence in local service delivery.

Our work contributes significantly to the Community Strategy theme of **SAFE**

The teams will also contribute to the delivery of the overall Mission – **Building Sustainable Neighbourhoods** and the Vision Statement:

We will deliver Neighbourhood Management and Neighbourhood Policing so that Neighbourhood plans, investment and services are all designed to ensure that no one is disadvantaged by where they live.

Who are our customers?

Any customer using the services provided by the Council and South Yorkshire Police.

Programme Area Management Team

South Yorkshire Police Rotherham District Command Team

2010 Rotherham Ltd Management Team

All Managers and Staff of the Neighbourhoods Programme Area and 2010 Rotherham Ltd

The Golden Thread

The work which is undertaken by the teams is influenced and driven by the following strategies and plans:

Rotherham's Community Strategy and Rotherham's Corporate Plan

ROTHERHAM SAFE / LEARNING / ALIVE / PROUD / ACHIEVING and Sustainability, Fairness and Excellent Services

The Year Ahead Statement

South Yorkshire Police Policing Plan

South Yorkshire Police Authority Engagement Strategy.

The Housing Strategy

Neighbourhood Renewal Strategy

Crime and Disorder Strategy

Anti-Social Behaviour Strategy

Enviro-Crime Strategy

Rotherhams Local Area Agreement

2010's Delivery Plan

Our Achievements in 2005/06

Developed the governance arrangements for the Joint Action Group.

Developed the seven Neighbourhood Action Groups in each of the area assembly areas.

Developed the Community Information unit and began a structured approach to collating community intelligence that was compliant to the National Intelligence Model.

Organised and delivered seven Safer Neighbourhood Teams co-terminus with the Area Assembly boundaries.

Introduced a Community Influence Cycle, which would contribute to the performance management framework of Safer Neighbourhood Teams.

Chosen for a Neighbourhood Policing Pathfinder by Centrex. Scoring predominantly greens and ambers in our readiness assessment in January 06

Contributed to the success of Neighbourhood Services receiving Charter Mark.

Our Developments for 2006/07

We are continuing to develop the Community Information Unit and ensure that at every stage where intelligence is gathered we are compliant to the National Intelligence Model (NIM).

Implement a Communication and Marketing Strategy, which links into the Councils Communication and Marketing strategy and delivered the communication priorities for South Yorkshire Police.

We will develop services standards for the Safer Neighbourhood Teams and be accessible to the public who will have knowledge of their local teams.

All Safer Neighbourhood Teams, Neighbourhood Action Teams and the Joint Action Team will be trained in problem solving techniques.

With the movement of the Community Safety Unit from the Chief Executives office into Neighbourhoods, we will develop a Community Safety Performance Management Framework, which will include Safer Neighbourhood Teams.

The introduction of a single contact point for anti-social behaviour will be developed over the next year through a partnership approach
We will build on the success of the Rotherham Connect and Streetpride.

The Action Plan

Objective 1: Access: *To policing and community safety services through a named point of contact*

Key Action	Milestones	Overall Target date	Task Manager	Status	Cost	Resource	Risk
1. To have a Safer Neighbourhood Team dedicated to a specific geographic area, well known and locally accountable.	1.1 Transparent Abstraction Policy in place and monitored. (Dedicated, locally devolved officers who are visible, accessible, knowledgeable, locally known and able to enforce order. The level of resources in different neighbourhoods and the mix of constables and police community support officers will vary, but all neighbourhoods require a capable service for impact to be seen.) Jan 07	Apr-07	Chief Insp Paul. Varley				SNT used for bridging gaps in other depts. Will impact on community confidence.
	1.2 Documented policy on resource allocation in line with community needs identified through the NIM process. Jan 07	Apr-07	Chief Insp Paul. Varley				Ensure that this is linked to the PCSO deployment strategy.
	1.3 Develop project plans for recruitment, training and deployment of PCSO's	Apr-07	Sgt Glyn Shakespeare				
	1.4 A race equality impact assessment conducted. Jan 07	Apr-07	P. Varley & J. Greenwood				
	1.5 Ensure that SYP response teams, CID /and partner teams understand the role of SNT's and are aware of local priorities.	Jul-07	Marketing Officer				Teams have a lack of understanding on SNT remits. Conflict with SNT priorities and Force wide targets.
	1.6 Directory developed of representatives involved in the SNT teams, available as hard copies and on the Council and SYP intranet. - Neighbourhoods A-Z Oct 06	Apr-07	Dean Kerry & John Hatch				Document would need have a programme of review
	1.7 Development of a 'SNT Blog ' web based to allow access to information and opportunities to leave and information by the mult-agency staff and th public. Promoting Crime Stoppersand SNT Access.	Apr-08	Dean Kerry				SYP may not accept this way of reporting. Ensure is compliant with NIM.
	1.8 Advertise Environmental Audits (Walk about) as a yearly programme using all media channels.	Apr-07	Dean Kerry				
	1.9 Introduce Street Briefings. Dec 07	Apr-07	Chief Insp P. Varley				
	1.10 The need for regular, repeated and varied publicity material - targeted and universal.	Apr-07	Dean Kerry				
	1.11 Better promotion of the CIU to partners and communities to allow greater flow of intelligence. Oct 06	Apr-07	Jo Pickett				
	1.12 The realignment of the Rotherham Wardens service to be within Neighbourhood Services. July 06	Apr-07	J.Parks				
	1.13 Joint Communication Airwaves for Rotherham Wardens and South Yorkshire Police Feb 07	Apr-07	J. Parks			£30,000	£30,000 has been costed for the implementation of this programme and a further £30K per annum. This is now at risk.due to the budget implication
	1.14 Branding of Rotherham Wardens is sympathetic to the overall Safer Neighbourhood Team branding Dec 07	Apr-07	J. Parks				Wardens have uniforms and vehicles clearly displaying SNT involvement

	1.15 Wardens have access and training to the Flare system, linking into the Community Information Unit. Dec 07	Jul-07	J. Parks			Wardens information is not taken into consideration for hot spotting and problem solving.
	1.16 Joint tasking with multi-agency staff. Led by the police sgt. no less than 3 times per week. Nov 06	Apr-07	3 SNT Insp.			
	1.17 Ensure a representative(s) from the Area Assembly Co-ordination Group is present at the NAG's Oct 06	Apr-07	J. Greenwood			Elected Members do not feel part of the SNT decision making and Problem Solving.
2. To have an Accommodation Strategy for all partner agencies involved in Safer Neighbourhood Teams. (Jan 07)	2.1 Audit current position/where based on all partners involved in SNT's Jan 07	Apr-07	Chief Insp. P. Varley			SYP are not located with Neighbourhood Staff, hindering the delivery of Neighbourhood Management
	2.2 Evidence of links to SYP estates strategy. Meeting with Estates Dept. Dec 07	Apr-08	Chief Insp P. Varley			SYP are not located with Neighbourhood Staff, hindering the delivery of Neighbourhood Management
	2.3 Evidence links to RMBC accommodation strategy. - Meetings with RBT/Resources at RMBC Dec 07	Apr-08	Chief Insp P. Varley			As above
3. Non emergency callers are provided with access routes to local SNT's	3.1 Developed Service Standards for SNT's are established Neighbourhood Standards published in incorporating SYP Quality of Service points Sept 06	Apr-08	Chief Insp P.Varely			lack of service standards impacts of service level delivered at a local level.
	3.2 Clear mechanisms in place for elected members to be engaged and informed with the SNT's. oct 06	Apr-07	Janet Greenwood			Elected Members do not feel part of the SNT decision making and Problem Solving.
	3.3 Clear standards for SNT access telephone numbers. Jan 07	Apr-07	Chief Insp P. Varley			

Objective 2: Influence: *Enabling communities to make choices for Neighbourhood Priorities about issues on community safety and issues that effect them and increases their confidence.*

<u>Key Action</u>	<u>Milestones</u>	<u>Overall Target Date</u>	<u>Task Manager</u>	<u>Status</u>	<u>Costs</u>	<u>Resources</u>	<u>Risk</u>
2.1 Evidence that systems are in place to manage and monitor performance against a local	2.1.1 Ensure that the commitment of each Safer Neighbourhood Team is recorded in the Area Assembly Area Plans.	Apr-07	Debbie Marks				Area Assembly model not effective. Partners not on board.
	2.1.2 Develop the role of the Area Partnership Manager to ensure that they are empowered to perform the role of 'the person in charge' when contacted by a member of the public.	Apr-07	Debbie Marks				
	2.1.3 Evidence that SNT's demonstrate their commitment to local priorities. (Use customer inspection service) Nov 06	Apr-07	Jasmine Speight				Customer Satisfaction very low.

plan and the commitments made to neighbourhoods	2.1.4 Use local confidence and satisfaction data to inform performance management and of priorities having been set in each Area Assembly by use of the Community Influence Cycle. Jan 07	April 07/08	Janet Greenwood & Debbie Marks			Public dissatisfied with the service.
2.2 Robust Governance structure for Neighbourhood Policing and Neighbourhood Management at a strategic and local level.	2.2.1 Develop a robust governance structure at both strategic and local level, with active participation at all levels.	Apr-06	Janet Greenwood			Lack of buy in from partners.
	2.2.2 Partners to consider powers and resources which can be developed to a Safer Neighbourhood Team	Apr-08	Janet Greenwood			
	2.2.3 Review by all partner organisations to see how issues arising within an area can be fed into their operational plans as well as a medium to long term corporate planning exercises	Apr-08	Partnership Managers			
	2.2.4 Evidence genuine engagement with partners concerning Safer Neighbourhoods implementation and development. (Review days, public feedback.) Evidence through outcome of problem solving packages through the NAG's Dec 06	Apr-07	Partnership Managers			New structures for Neighbourhood Management need embedding. Lack of understanding of NIM
	2.2.5 Ensure links to citizen focus and other related agendas by demonstrating the community influence cycle. SYP engagement plans and RMBC Area Plans.	Apr-07	Partnership Managers			
	2.2.6 Community Safety impacts on any new policy service issues and are considered at a very local level.	Apr-07	Tim Hawkins			
	2.2.7 Evidence that police, partners and the public are tasked and tasking through NIM Processes. Using Nag/Jag templates	Apr-07	Chief Insp. P. Varley			
2.3. Develop and implement an effective communication and feedback strategy (internal and external.)	2.3.1 Recruitment of a Safer Neighbourhood Team Marketing and Communication Officer. (SYP) Jan 07	Apr-07	Chief Insp P.Varley			Partnership conflict on marketing and press initiatives.
	2.3.2 Communication Strategy is a joint strategy with SRP and incorporates use of jointly agreed branding Feb 07	Apr-07	Tim Hawkins			
	2.3.3 Communication Strategy is agreed through the programme governance structure. Feb 07	Apr-07	J. Greenwood			
	2.3.4 Communication Strategy is linked to overall citizen focus agenda	Apr-07	Dean Kerry			
	2.3.5 Strategy fully addresses reassurance issues – balancing the provision of information, warnings to public, crime reduction advice and reassurance.Feb 07	Apr-07	J. Greenwood			
	2.3. 6 Strategy specifically addresses the needs of identified hard to reach/hear and minority groups.	Apr-07	Dean Kerry			

2.4. Development of the CIU (Community Information Unit.) to ensure relevant partner and police incident data is available at a neighbourhood level and used to direct action.	2.4.1 Ensure the governance structure drives developments and improvements of the CIU. • Training for intelligence • Renewing products • NCP – Analyst role review (SRP)	Apr-07	Insp Mark Foster				Lack of understanding for partnership working. Partners understanding of the National Intelligence model. Leadership essential for progression of the team. Partners unwilling to share intelligence.
	2.4.2 A range of comprehensive data is used to direct action on SNT issues. Jan 07	Apr-07	Insp Mark Foster				
	2.4.3 Show action towards activity to access those sources that are not currently being used.	Apr-07	Insp Mark Foster				
	2.4.4 Evidence that socio-economic data is used to inform mapping processes.	Apr-07	Insp Mark Foster				
	2.4.5 Routinely gather information from the community, risk assess and analyse via Wardens, Champions, etc (scope for improvement)	Apr-07	Insp Mark Foster				
	2.4.6 Ensure that officers are aware of local systems for source management.	Apr-07	Insp Mark Foster				
	2.4.7 Each SNT has an Engagement Plan with includes KINS (Key individual networks.) Nov 06	Apr-07	Chief Insp P. Varley				Importance of developing a KIN
	2.4.8 Implement the community influence cycle in each SNT area. Sept 07	Apr-07	J. Greenwood				
2.5 Strong planned processes and Management	2.5.1 Business processes re-engineering in all service areas relating to Safer Neighbourhood Teams	Apr-08	J. Greenwood				
	2.5.2 Review of delegated powers for Community Safety Initiatives and formal protocols.	Apr-07	H. Nixon				
	2.5.3 Ensure risk assessments are carried out within the SNT partnership on operational service delivery.	Apr-07	J. Greenwood				

Objective 3: Interventions: Joint action with communities and partners to solve problems

Key Actions	Milestones	Key Target Date	Task Manager	status	costs	resource	Risk
3.1. Co-ordination of strategic aims concerning Safer Neighbourhoods at LSP, SRP, JAG levels.	3.1.1 Safer Neighbourhoods is explicit within the Community Strategy, Community Safety Strategy and Neighbourhood service plans and police plans.	Apr-07	Janet Greenwood				
	3.1.2 Partners are moving towards neighbourhood management, neighbourhood policing and neighbourhood delivery structures.	Apr-06	Debbie Marks				
	3.1.3 Introduction of joint strategic assessments linking into the NIM process. Jan 07	Apr-07	Insp Mark Foster				
	3.1.4 Ensure the products, such as problem solving packages, assessments, area profiles are of good quality and received in a timely manner.	Apr-07	Insp Mark Foster				

3.2. Work within the Anti-Social Behaviour Strategy for Rotherham.	3.2.1 Target of reducing the public's perception that ASB is a fairly big or very big problem by 5% by 31/03/09	Apr-07	Rachael Marsh/Steve Parry				
3.3 Develop Stronger Working Relationships with Children and Young Peoples Services.(Strengthening Communities Respect.)	3.3.1 Co- ordinate actions in the Respect plan through the SNT's • Ensure links between SNT and CDRP delivery of parenting services and diversionary measures • Engage with the Extended Services Project. • Work with 2010 to develop a Repect Standard for Housing Management.(Dec 07)	Apr-07	Rachael Marsh/Steve Parry				Timescales have spilled for development of the Respect Action Plan. Full partnership supports is needed to be able to deliver. SNT development is fully intergrated into the Respect Agenda.
	3.3.2 Develop stronger working relationships with Children and Young Peoples Services	Apr-07	Janet Greenwood				Lack of involvement lessens options for diversionary mearsures for young people.
3.4. An Enviro Crime Strategy	3.4.1 Coordinate actions in the Enviro Crime strategy through the SNT's.Dec 06	Apr-07	Janet Greenwood				
	3.4.2 Raise awareness of 'grime' issues on NAG and JAG agendas.	Apr-07	Andy Shaw				Full partnership taking on crime and grime agenda.
3.5. Introduce robust and documented problem solving systems.	3.5.1 Police, partners and community members have joint training in problem solving.Dec 06	Dec-06	Janet Greenwood				Full partnership understanding organisational relationships
	3.5.2 Evidence that problem-solving processes are appropriately led (not always by the police.) to address local priorities. Review Nag process.	Apr-07	Janet Greenwood				Implement a structured Problem Solving Approach

Objective 4: Answers: Sustainable solutions to problems and feedback on results.

Key Action	Milestones	Key Target Date	Task Manager	Status	Costs	Resource	Risk
4.1. To succeed, SNT Managers, Partnership Managers, 2010 Neighbourhood Mangers need to consider team members' performance.	4.1.1 Make sure all local communities are fully aware of the SNT team.	Qrt. Newsletters through the AA	Debbie Marks				Communities want more locally focused information. A.A could be too wide a geographical area.
	4.1.2 Listen to and deal with community priorities through the Area Assembly structures (Safe Theme.)	Dates to be confirmed on safer theme	Debbie Marks				Listen and act on concerns will strength community confidence
	4.1. 3 Measure contact with individuals, organisations within the community.	Monthly feed into Engagement Plans	3 SNA Inspectors				
	4.1.4 Use the Learning from Customers Forums to improve service delivery through a quarterly framework.	quarterly	Janet Greenwood				Capacity to undertake these surveys may be an issue in first instance.

	4.1.5 Reality testing to ensure tools used have been effective to prevent reoccurrences.	monthly	SNA Inspectors			
4.2. To succeed in Neighbourhood terms, teams need to routinely feed back information about actions taken and its outcomes to the local community.	4.2.1 The teams must make itself visible to key opinion formers in the community, publicise its success to local people and actively sell the safety message at every opportunity: - Use local media. - Tell people in person - Use focal points in the community i.e. Post offices.(monthly)	Apr-07	SNT comms manager			
	4.2.2 Information about access to the service, actions and successes are refreshed on area assembly basis every month	Apr-07	3 Inspectors			
	4.2.3 A monthly report on innovations, new approaches and achievements .	Apr-07	3 Inspectors.			
4.3. To ensure that the elected members are promoted as an integral part of the Safer Neighbourhood Team structure.	4.3.1 Elected members are seen as the 'Community call for Action' for community tensions to feed into the local teams.	Apr-08	Janet Greenwood			
	4.3.2 A monthly briefing sent to all elected members on outcomes of the teams.	Apr-07	Janet Greenwood			
	4.3.3 Invite to elected members on to the Neighbourhood Action Groups through the Area Assembly Co-ordinating group.Nov 06	Apr-07	Janet Greenwood			
	4.3.4 All elected members involved in SNT's attend problem solving training.	Apr-07	Janet Greenwood			
	4.3.5 Elected members are informed when appropriate of major operations or incidents in their area to ensure there are no community tensions.	Apr-07	Janet Greenwood			
	4.3.6 Develop and implement a stringent performance management framework that will concentrate on the ease of access, promptness of response, the effectiveness of the measure(s) applied and the delivery of better customer satisfaction.	Apr-07	Chief Insp. P Varley			

ANNUAL PLAN FOR COMMUNITY COHESION

Community Cohesion Meeting Date 19/2/07		Cabs: 21/2/07 14/3/07
Title	Purpose of Report	
Year Ahead Commitment	Progress Report	Colin Bulger
Interpretation and Translation Service Review	Information and Discussion	Zafar Saleem
Community Cohesion Meeting Date 26/3/07		Cabs: 28/3/07 1/4/07
Title	Purpose of Report	
VAR	Information and Discussion	Colin Bulger
Cultural Services Community Cohesion activities	Information and Discussion	Phil Rogers
SLA Report	Progress, Information and Discussion	Colin Bulger
NRF Update	Progress, Information and Discussion	Colin Bulger
Interpretation and Translation Service Review	Information and Discussion	Zafar Saleem
Black Community Profile	Information and Discussion	Andrew Towleron
Community Cohesion Meeting Date 23/4/07		Cabs: 2/5/07
Title	Purpose of Report	
VAR SLA progress report	Information, Discussion and Approval	Cx VAR
Community Cohesion Meeting Date 21/5/07		Cabs: 23/5/07 6/6/07
Community Cohesion Final Report	Information Discussion and approval	Colin Bulger

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